

October 21, 2026

Complaint Management Professional

Certificate of Completion

This document certifies that **Mark Jesse De Guzman** has completed the training "Complaint Management for a Superior Customer Experience"

Course summary: Effective Complaint Management is essential to our role as a customer care team: our customers and our products depend on it!

provided by MaryRuth University

It is only valid for a period of 12 month(s) from the delivery date.
Reference Number: 6099492163371720
You can also find this document on the Internet at the following address: https://maryruthuniversity.360learning.com/redirect/api/certification/6099492163371720